



County of Los Angeles – Department of Mental Health

Service Area VII Administration

Adult System of Care

Quality Improvement Committee

November 8, 2011

Providence Community Services

2:00 P.M. - 4:00 P.M.

AGENDA

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|--|------------------------------|
| I. Welcome and Introductions | Lupe Ayala & Kari Thompson |
| II. Review & Approval of Minutes | Lupe Ayala and Kari Thompson |
| III. Providence Community Services – Provider of the Month | Marta Lear |
| IV. Wellness and Recovery | Dr. Christopher Camilleri |
| V. Service Area 7 Demographics | Cassandra Peterson |
| VI. DMH UPDATE | Lupe Ayala |
| VII. Quality Improvement Tool Kit | Lupe Ayala |
| VIII. Audit Updates 4 | All |

Next QIC Meeting – December 13, 2011

2:00 PM-4:00 PM

Quality Assurance Meeting –

1:15 PM-2:00 PM

Location to be Determined

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH

SA 7 QIC Minutes

Type of Meeting	QIC	Date	November 8, 2011
Place	Rio Hondo Mental Health 17707 Studebaker Road Cerritos, CA	Start Time	2:30pm
Chair & Co-chair	Lupe Ayala, Kari Thompson,	Adjournment	4:00 pm
Members Present	Timothy Beyer, Saul Zepeda, Arturo Arce, Meehee Ham, Mari Yniguez, Mike Ford, Beth Powers, Adik Parselchian; Diana Perez-Johnson, Paul Eberly; Hsiang Ling Hsu; Diana Magana; Michelle Hernandez; Mariela Gorosito; Corey Wilbur, Isabel Hernandez; Isabel Hernandez; Nahara Martinez; Alma Bretado; Rebecca Adams; Zohreh Zarnegar; Cassandra Peterson; Yolanda Hernandez-Lara; Misty Aronoff; Marishia Jones; Kari Thompson; Lupe Ayala		

Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions & Scheduled Tasks	Person Responsible
Introductions	Meeting was called to order at 2:30pm. Introductions were made to all members present.	N/A	Lupe Ayala
Minutes Approval	Minutes from October was not available and will be reviewed for approval in following QIC meeting on December 13, 2011.	N/A	Lupe Ayala
Providencia Community Services- Provider of the	Martha presented and provided flyers and brochures on various EBP provided at Providencia Community Services. EBP's presented were Trauma-Focused Cognitive Behavioral therapy (TF-CBT) which focuses on	N/A	Martha Lear

Month	children 4-17 years old with trauma/abuse and Child-Parent Psychotherapy (CPP) which focuses on children 0-5 which address the child's trauma symptoms and behaviors.		
Wellness and recovery	Dr. Camilleri presented on the provision of recovery oriented services and the importance of creating work environments in order to promote mutual support amongst the staff. Dr. Camilleri touched on topics such as burnout prevention and rehab, balancing documentation/productivity while providing quality mental health services, clinical versus administrative supervision, teamwork collaboration, etc. Discussion brought up on creating a support group for supervisors once quarterly and is open to whoever wants to attend.	February 1 st , 2012 will be the first support group for supervisors	Dr. Christopher Camilleri
Service Area 7 Demographics	Cassandra Peterson will present on resources we have in Service Area 7 in the next QIC meeting on December 13, 2011.		Cassandra Peterson

<u>Adjournment and Next Meeting Information</u>	Meeting Adjourned at 4:00pm. Next Meeting will be December 13, 2011 @ Providence 21520 Pioneer Suite 110 Hawaiian Gardens 2:00pm		
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Respectfully submitted,

Soua Ly

Lupe Ayala, Chair

Kari Thompson, Chair